

OVERVIEW

Food service managers are responsible for carrying out job duties in administration, customer service, sales and marketing, and employee management. The industry offers a wide variety of management opportunities in an assortment of establishments.

CAREER OUTLOOK

The demand for food & beverage service is expected to increase. The growth of management positions in the F&B industry is expected to climb five percent from 2014 to 2024. Advancement within the industry exists at a variety of levels, up to general manager or owner.

CHOOSE YOUR PATH







DINING ROOM MANAGEMENT | FOOD & BEVERAGE MANAGEMENT | BUSINESS OWNER/OPERATOR SALES & MARKETING MANAGEMENT | MULTI-OPERATIONS MANAGER | BANQUET & CATERING MANAGEMENT



WHY HOSPITALITY?

The hospitality industry is constantly on the move. Jam to music in the kitchen during downtimes or grab a bite to eat with your team members after a night of serving guests.

A flexible schedule allows you time to pursue other interests like furthering your education, spending time with your family, or enjoying your hobbies.

Build strong relationships with your co-workers while working in an industry known for promoting from within. Hospitality is an "earn while you learn" environment. The industry are your mentors and teachers as you develop your passion and skills to build career pathways and find your best fit.

SKILLS YOU NEED

BUSINESS

- An in-depth knowledge of the entire business is essential, especially for general managers and owners.
- The ability to budget, maintain financial records, set prices, and manage a staff.
- Maintain licensing and certifications.

COMMUNICATION & CUSTOMER SERVICE

- Managers must be able to communicate clearly and effectively with customers and employees.
- Establish and maintain good working relationships.
- Motivate staff and create a productive and healthy work environment.
- Know how to address and resolve the concerns of customers and build customer loyalty.





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