

# ProStart

National Restaurant Association  
Educational Foundation

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[NRAEF.org/ProStart](https://www.nraef.org/ProStart)

*ProStart Webinar Series:*  
**MEET YOUR PROSTART TEAM**

June 27, 2018  
3-4pm EST



# Agenda for Today's Webinar

## *Meet Your ProStart Team*

<b>Welcome &amp; Introductions</b>	<b>Amy Saltzman</b> , Director, ProStart Programs <b>Morgan Golin</b> , Manager, ProStart Programs	<i>5 mins</i>
<b>Attendee Introductions</b>	<b>All Attendees</b>	<i>10 mins</i>
<b>Setting the Stage for the Series &amp; Today</b>	<b>Morgan Golin</b> , Manager, ProStart Programs	<i>5 mins</i>
<b>Q &amp; A</b>	<b>All Attendees</b>	<i>35 mins</i>
<b>Wrap Up</b>	<b>Morgan Golin</b> , Manager, ProStart Programs	<i>5 mins</i>

# NRAEF ProStart Team



**Amy Saltzman, Director, National ProStart Program**

*Bio:* Practically a DC native (23 years and counting!), Amy enjoys spending time with her family and trying new recipes.

*Current Obsession:* Ice cream

**Morgan Golin, Manager, National ProStart Program**

*Bio:* Morgan has lived in DC for 10 years. She enjoys hiking, cooking, and reading.

*Current Obsession:* Summer tomatoes



# Secondary ProStart Team: Textbooks & Solutions

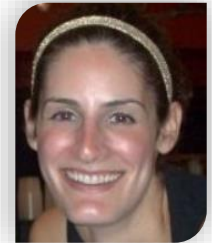


**Jill Arnett, Channel VP of Academic Markets**  
(East territory is open; send inquiries to Jill)  
[jarnett@restaurant.org](mailto:jarnett@restaurant.org)



**Maggie Braunscheidel, Sales Representative, West**  
[mbraunscheidel@restaurant.org](mailto:mbraunscheidel@restaurant.org)

**Lauren Robin, Sales Representative, Central**  
[lrobin@restaurant.org](mailto:lrobin@restaurant.org)



**Elizabeth O'Brien, Product Manager, Academic Markets**  
[eobrien@restaurant.org](mailto:eobrien@restaurant.org)



# Introductions

- Name
- State
- What's your current summer obsession?



# Setting the Stage: ProStart Webinar Series

- Monthly webinar series
- Cultivate a community of practice among State Coordinators and Educators
  - Will clarify in the announcement of each webinar if Educators should be included
- Structured and informal topics will be covered
- Webinars will be sent to attendees and also archived for later review
- Today's call: Continuation of the introductory meeting at NPSI

# Q & A and Discussion



**Questions  
Received –  
General  
Themes**

- Delineation of ProStart team contacts & roles
- Upcoming events
- Resources available

# Who to Contact?

Person/Inbox	When to reach out
<b>Amy Saltzman</b> <a href="mailto:asaltzman@nraef.org">asaltzman@nraef.org</a>	<ul style="list-style-type: none"> <li>• Leadership Forum &amp; State Coordinator Trainings</li> <li>• PSPS questions or issues</li> <li>• Articulation agreements</li> <li>• Connection with other NRAEF/Association departments</li> </ul>
<b>Morgan Golin</b> <a href="mailto:mgolin@nraef.org">mgolin@nraef.org</a>	<ul style="list-style-type: none"> <li>• NPSI questions (e.g. competition, rules, schedule, scoring, etc.)</li> <li>• Ad hoc report requests</li> <li>• Resource requests</li> <li>• Webinar questions</li> <li>• Program or event materials or questions</li> </ul>
<b>ProStart Inbox</b> <a href="mailto:ProStart@nraef.org">ProStart@nraef.org</a>	<ul style="list-style-type: none"> <li>• Non-urgent exam, COA, records merge, or ChooseRestaurants.org login questions</li> <li>• CSFE applications, renewals, or questions</li> <li>• Records questions (e.g. copies of certificates, exam history, etc.)</li> </ul>
<b>Hotline (7am – 8pm CT)</b> 1-844-693-3342	<ul style="list-style-type: none"> <li>• Urgent Edition 2 exam or COA issues, ChooseRestaurants.org login questions</li> </ul>
<b>Summer Institutes</b> <a href="mailto:SIEvents@nraef.org">SIEvents@nraef.org</a>	<ul style="list-style-type: none"> <li>• Registration questions</li> <li>• Payment questions</li> <li>• Cancellations</li> <li>• Course content questions</li> </ul>

**NOTE:** NRAEF no longer services [Edition 1 of FRMCA](#) or related exams. Please contact your Pearson Rep [here](#).

# Who to Contact?

Person/Inbox	When to reach out
<b>Academic Sales</b> <a href="mailto:textbooks@restaurant.org">textbooks@restaurant.org</a>	<ul style="list-style-type: none"> <li>• Obtaining information on products</li> <li>• Product questions – What’s new? What support tools and educator resources are available?</li> <li>• Initial quotes/ProStart pricing</li> </ul>
<b>Purchase Orders</b> <a href="mailto:PurchaseOrders@restaurant.org">PurchaseOrders@restaurant.org</a> 800-765-2122 ext. 36703	<ul style="list-style-type: none"> <li>• Placing Edition 2 orders</li> <li>• Questions about purchase orders</li> <li>• Tax exempt forms</li> </ul>
<b>Service Center (830am – 630pm CT)</b> <a href="mailto:ServiceCenter@restaurant.org">ServiceCenter@restaurant.org</a> 800-765-2122	<ul style="list-style-type: none"> <li>• Quotes</li> <li>• Order Status</li> <li>• Questions about a purchase</li> <li>• Assistance with an order</li> </ul>
<b>Elizabeth O’Brien</b> <a href="mailto:eobrien@restaurants.org">eobrien@restaurants.org</a>	<ul style="list-style-type: none"> <li>• Share feedback for the texts or pilot the eBook</li> <li>• Interest in becoming a Subject Matter Expert or Faculty Consultant for the National Restaurant Association</li> </ul>

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# Upcoming Events

- **PSPS**

- Award formula for AY17-18: \$15,000 + \$280(# of PS schools)
- Final 2017 reports due: July 14-19, 2018
  - All report directions & templates sent. Can resend upon request.
- Grant requirements and funding for AY18-19 available soon

- **Fall Leadership Forum**

- October 3-5, 2018
- Chicago, IL

- **NPSI 2019**

- May 8-10, 2019
- Washington, DC

# Resources Available

## Primary Resources:

- [Coordinator Resource Hub](#)
- [Educator Resource Hub](#)

## Other Resources:

- [Passport 2018](#) has been updated
- Currently updating websites, including Hubs
- ProStart Way posters and booklets
- Finalizing an educator-informed publication in the near future

# THANK YOU

## Next Webinar:

***Wednesday, July 25, 2018***

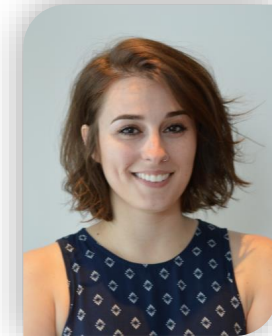
**3-4pm EST**

**“Setting Educators Up for a  
Successful School Year”**

**Please let us know what you  
thought of today’s webinar.**

**Take our [quick survey](#)!**

**Submit questions or  
webinar topic ideas to:**



**Morgan Golin,**

Manager, ProStart Programs

[mgolin@nraef.org](mailto:mgolin@nraef.org)

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